The system was built to connect retail stores and Head Office which located in the same building through Local Area Network. The Head Office and the POS terminals are connect with Database servers, Head Office are connect with two database server (One run, one reserve), the reserve database server use tactic active redundancy. Both database servers at Head Office and POS terminal can be accessed during the sales operation.

Moreover, in addition to the sales operation, the data synchronization between the store and the Head Office will be divided into two types. One is manual-synchronized by the administrator in the beginning and at the end of day. This type of synchronization will sync all the information between Head Office database and POS terminal database. The other is auto-synchronized by the system every 5 minutes for the sale and customer information such as bills, loyal point to the system, so the system can perform statistical analysis on the sales records of all stores in near real-time manner.

Customer also use touch screen at store to check their information such as personal information, loyal point.